# First Quarter 2017 Results Presentation

09 May 2017





Disclaimer: This material should be read as an overview of OCBC's current business activities and operating environment. It should not be solely relied upon by investors or potential investors when making an investment decision. OCBC Bank accepts no liability whatsoever with respect to the use of this document or its content.

# Agenda

#### **Results Overview**

#### **1Q17 Group Performance Trends**

### **Appendix: Performance of Major Subsidiaries**

- Great Eastern Holdings
- OCBC Wing Hang
- OCBC Malaysia
- OCBC NISP

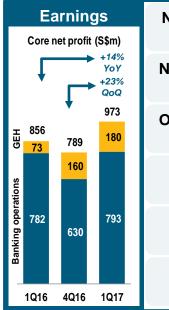


Note: - Certain comparative figures have been restated to conform with the current period's presentation.

- Amounts less than S\$0.5m are shown as "0";
- "nm" denotes not meaningful;
- "na" denotes not applicable;
- Figures may not sum to stated totals because of rounding.

# **1Q17 Highlights**

#### Earnings up 14% YoY and 23% QoQ



Net Interest Income: **\$\$1.3b** (1Q16: \$\$1.3b)

Non-interest Income: S\$1.0b (1Q16: S\$0.8b)

Operating Expenses: S\$1.0b (1Q16: S\$0.9b)

Allowances: S\$0.2b

(1Q16 : S\$0.2b)

Net Profit: **\$\$1.0b** (1Q16 : \$\$0.9b)

**ROE: 10.8%** (1Q16: 10.1%)

- > Results underscored the strength of our well-diversified franchise
  - Strong fee income growth
  - Private banking AUM grew 49% YoY and 7% QoQ to US\$85b
  - GEH's TWNS and NBEV rose 29% and 24% YoY respectively
  - All overseas banking subsidiaries' local currency earnings up YoY
- Tightly-managed expenses; up 3% YoY excluding Barclays WIM; cost-to-income ratio at 43.3%
- Sufficient provisions set aside; overall credit quality stable

# Assets and liabilities

**Customer Loans: S\$225b** 

(1Q16: S\$208b)

**Customer Deposits: S\$265b** 

(1Q16: S\$242b)

Customer loans and deposits up 8% and 9% YoY respectively

Sustainable funding base, mainly comprised customer deposits

Further diversified funding mix with Covered Bond issuance

# Capital and liquidity

**CET1 ratio: 13.3%** 

(1Q16:14.6%)

Leverage ratio: 7.7%

(1Q16:8.2%)

All-currency LCR: 143%

(1Q16: 122%)

Robust capital and strong liquidity and funding position

# **1Q17 Group Performance**

Net profit for the first quarter climbed 23% QoQ and 14% YoY to S\$973m

OCBC Group	1Q17 S\$m	4Q16 S\$m	QoQ +/(-)%	1Q16 S\$m	YoY +/(-)%
Net interest income	1,272	1,251	2	1,307	(3)
Non-interest income	977	926	5	753	30
Total income	2,249	2,177	3	2,060	9
Operating expenses	<b>(973)</b> <sup>1/</sup>	(981) <sup>1/</sup>	(1) <sup>1/</sup>	(923)	5 <sup>1/</sup>
Operating profit	1,276	1,196	7	1,137	12
Amortisation of intangibles	(26)	(24)	8	(24)	9
Allowances	(168)	(305)	(45)	(167)	_
Associates	114	82	38	106	7
Tax & non-controlling interest ("NCI")	(223)	(160)	39	(196)	14
Net profit	973	789	23	856	14



### **1Q17 Banking Operations Performance**

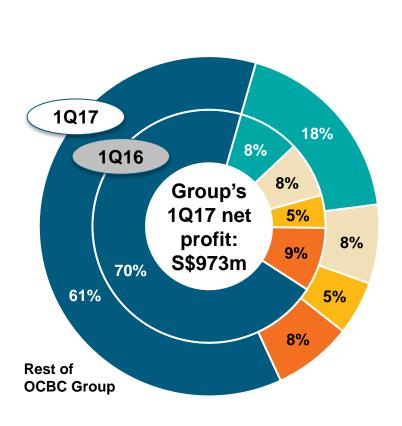
1Q17 net profit before GEH contribution rose 26% QoQ and 1% YoY to S\$793m

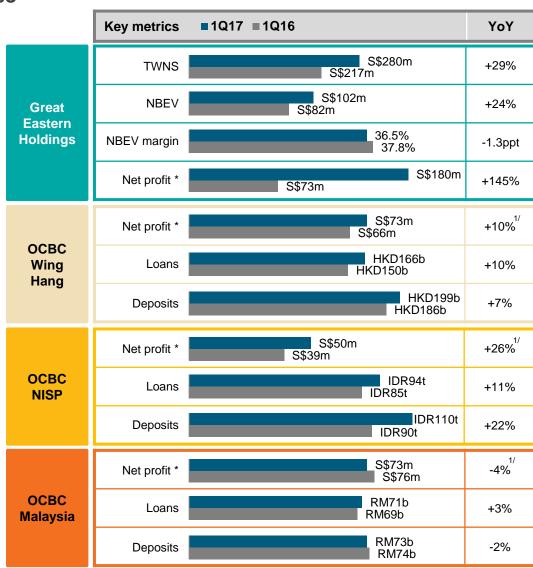
Banking Operations	1Q17 S\$m	4Q16 S\$m	QoQ +/(-)%	1Q16 S\$m	YoY +/(-)%
Net interest income	1,248	1,227	2	1,284	(3)
Non-interest income	687	660	4	599	15
Total income	1,935	1,887	3	1,883	3
Operating expenses	<b>(911)</b> <sup>1/</sup>	(927) <sup>1/</sup>	(2) <sup>1/</sup>	(868)	5 <sup>1/</sup>
Operating profit	1,024	959	7	1,015	1
Allowances	(164)	(301)	(45)	(163)	-
Associates	117	86	36	109	7
Amortisation, tax & NCI	(184)	(115)	60	(179)	3
Net profit from banking operations	793	630	26	782	1
GEH net profit contribution	180	160	13	73	145
OCBC Group net profit	973	789	23	856	14



### **Subsidiaries' Performance**

Major subsidiaries contributed to 39% of the Group's first quarter net profit and highlights strength of a well-diversified franchise





Note: Further details on the subsidiaries are set out in the Appendix

<sup>\*</sup> Net profit contribution to the Group

<sup>&</sup>quot;ppt" denotes percentage points

# Agenda

#### **Results Overview**

#### **1Q17 Group Performance Trends**

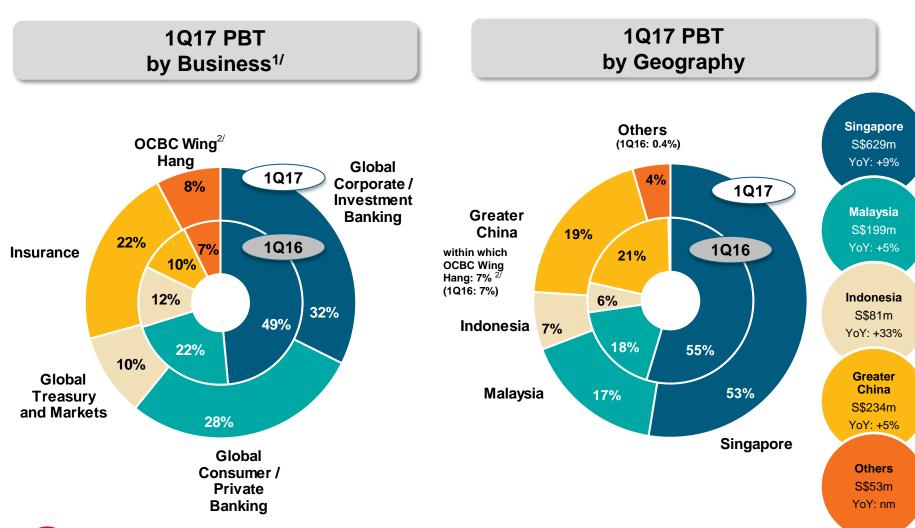
### **Appendix: Performance of Major Subsidiaries**

- Great Eastern Holdings
- OCBC Wing Hang
- OCBC Malaysia
- OCBC NISP



### **Profit before tax**

#### Earnings well-diversified across key geographies and main businesses

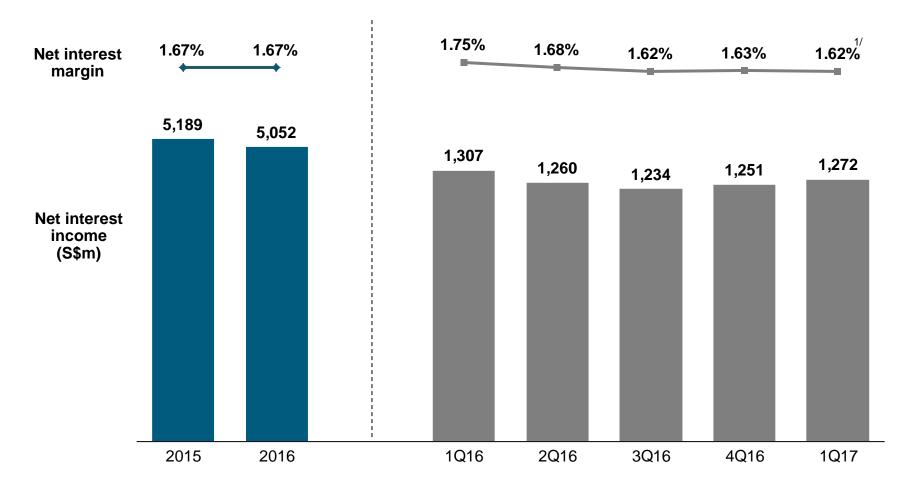




1/ Operating profit after allowances and amortisation. Excludes the Others segment, which comprises mainly property holding, investment holding, items not attributable to the business segments, as well as the offset of China operations which is reported in both the business segments and OCBC Wing Hang.
2/ This included OCBC Bank (China) from mid July 2016.

### Net interest income

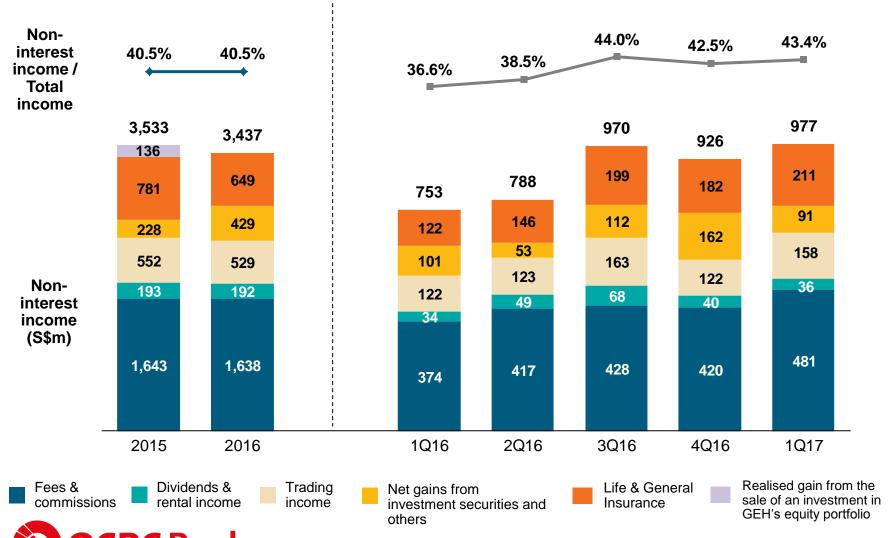
1Q17 net interest income fell 3% YoY as strong asset growth was offset by a decline in NIM from compression in loan yields and lower LDR





### Non-interest income

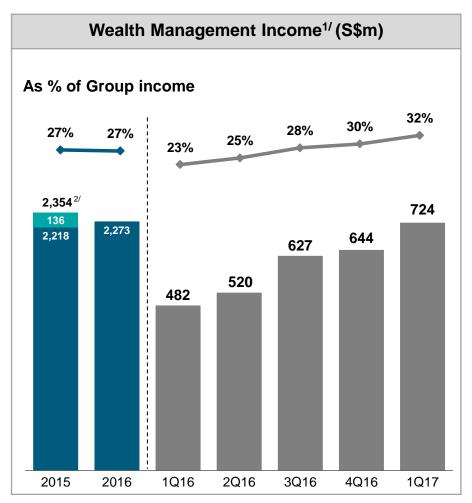
#### Broad-based growth across most income categories drove 30% YoY increase

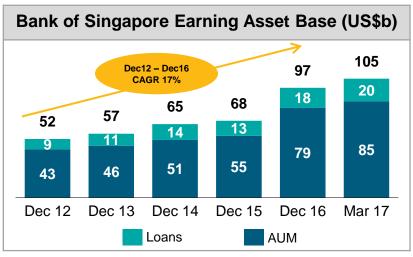


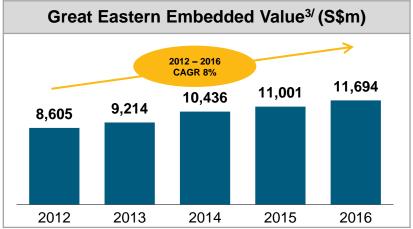


### **Wealth Management**

1Q17 wealth management income surged 50% YoY; BOS' AUM rose 49% to US\$85b, partly attributable to the acquisition of Barclays WIM









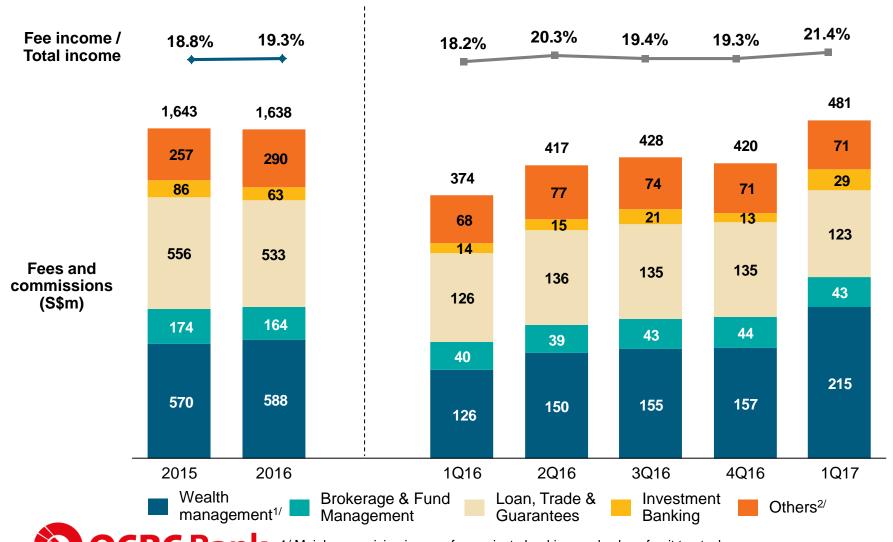
1/ Wealth management income comprises the consolidated income from insurance, asset management, stockbroking and private banking subsidiaries, plus the Group's income from the sales of unit trusts, bancassurance products, structured deposits and other treasury products to consumer customers.

<sup>2/</sup> FY15 included a realised gain of S\$136m from the sale of an investment in GEH's equity portfolio.

<sup>3/</sup> An actuarial embedded value is a commonly used technique to estimate the economic value of the existing business of a life insurance company.

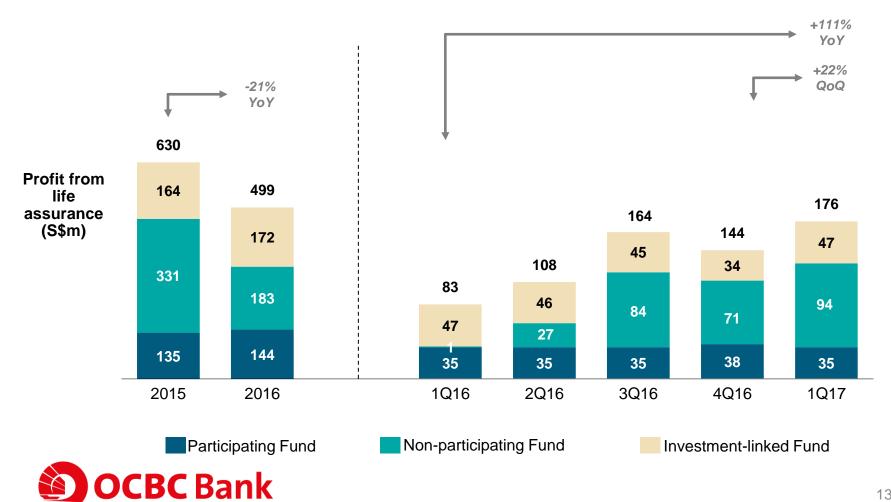
### **Fees & Commissions**

Wealth management fees up 70% and investment banking fee income doubled YoY



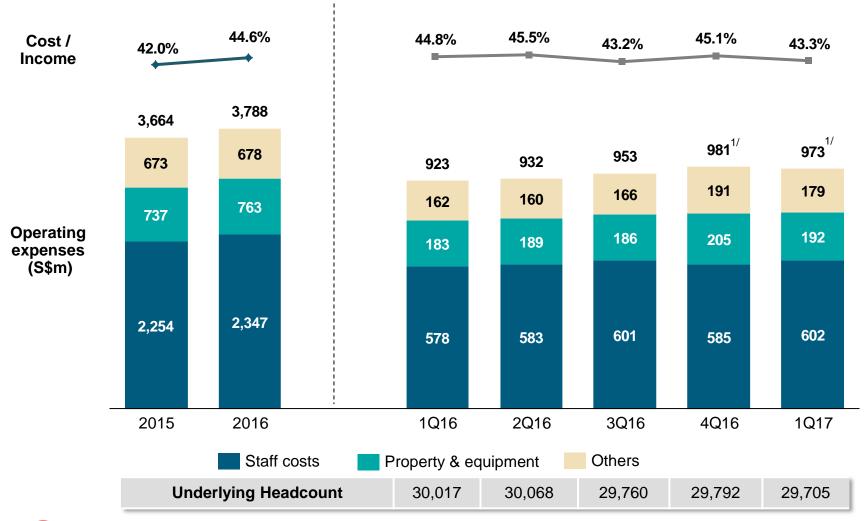
### Profit from life assurance

#### 1Q17 profit from life assurance more than doubled from the previous year



# Operating expenses

1Q17 expenses tightly-managed; down 1% QoQ and up 5% from the previous year

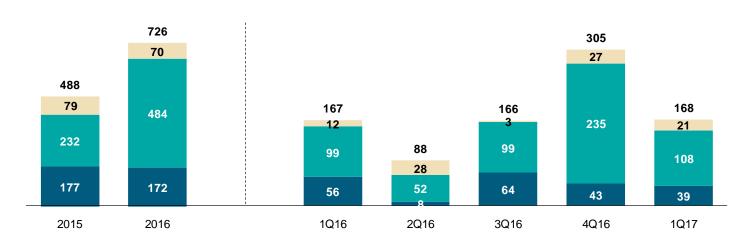




### **Allowances**

#### 1Q17 net allowances fell 45% QoQ and were stable YoY; SP credit cost at 20 bps

**Net allowances** for loans and other assets (S\$m)



Portfolio allowances

Net specific allowances/ (write-backs)

Impairment charges/ (writebacks) for other assets

#### As a % of avg. loans (bps) 1/

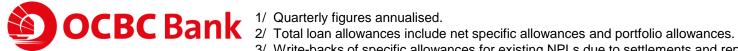
Net specific loan allowances	11	23
Total loan allowances 2/	19	31

19	10	19	44	20
30	12	31	52	27

#### Net specific loan allowances (S\$m)

not oposino ioan anome	ATTOOC (COTTIN)	
Allowances for new & existing loans	418	666
Write-backs <sup>3/</sup>	(133)	(126)
Recoveries <sup>4/</sup>	(53)	(56)
Net specific loan allowances	232	484

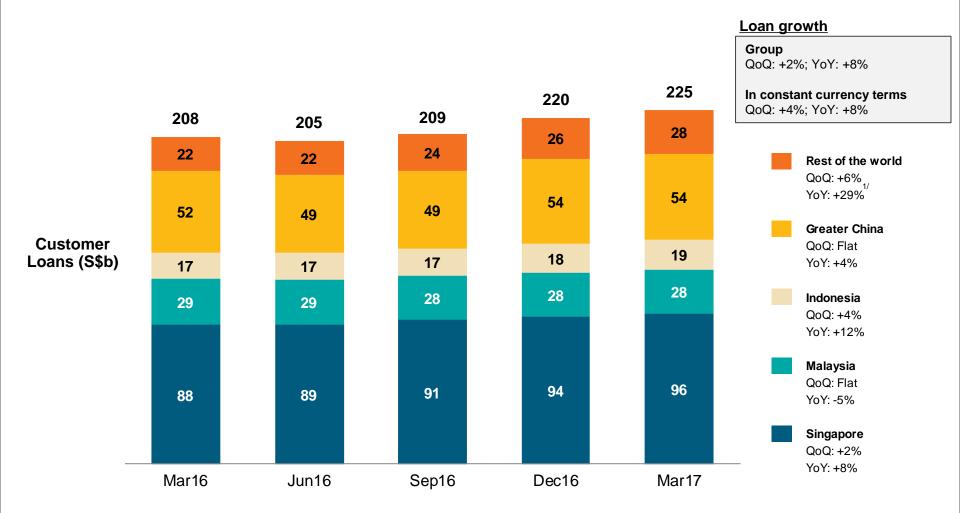
136	90	154	286	149
(26)	(26)	(36)	(38)	(31)
(11)	(12)	(19)	(13)	(10)
99	52	99	235	108



- 3/ Write-backs of specific allowances for existing NPLs due to settlements and repayments.
- 4/ Recoveries of loans that had been written off.

### **Customer loans**

#### Broad-based YoY growth of 8% across most industry segments and key markets





Note: Customer loans by Geography based on where the credit risks reside, which may be OCBC Bank

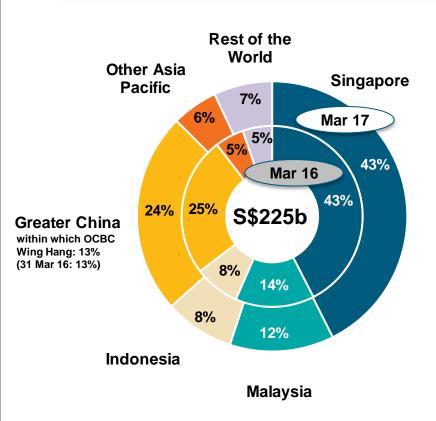
Note: Customer loans by Geography based on where the credit risks reside, which made different from the borrower's country of residence or the booking location of the loans. 1/ The 29% YoY increase in customer loans from the "rest of the world" category was mainly from United Arab Emirates, United Kingdom and Australia.

### **Customer loans**

#### Loans portfolio well-diversified across geographies and industries

#### **Customer Loans by Geography**

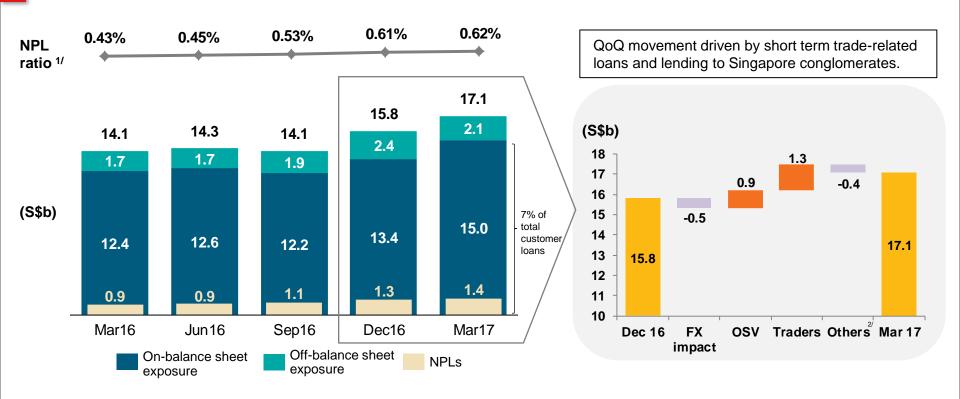
#### **Customer Loans by Industry (S\$b)**



<u>Industry</u>	As of 31 Mar 2017		7.00.		•
Housing loans	S\$b 60	% 27	<b>S\$b</b> 57	<b>%</b> 28	
nousing loans	00	21	37	20	
Professionals & individuals	27	12	23	11	
General commerce	26	12	24	11	
Fls, investment & holding cos	33	15	27	13	
Building & construction	36	16	35	17	
Manufacturing	13	6	13	6	
Tpt, storage & comm	12	5	11	5	
Agri, mining & quarrying	8	3	8	4	
Others	10	4	10	5	
Total	225	100	208	100	



# Oil & Gas exposure

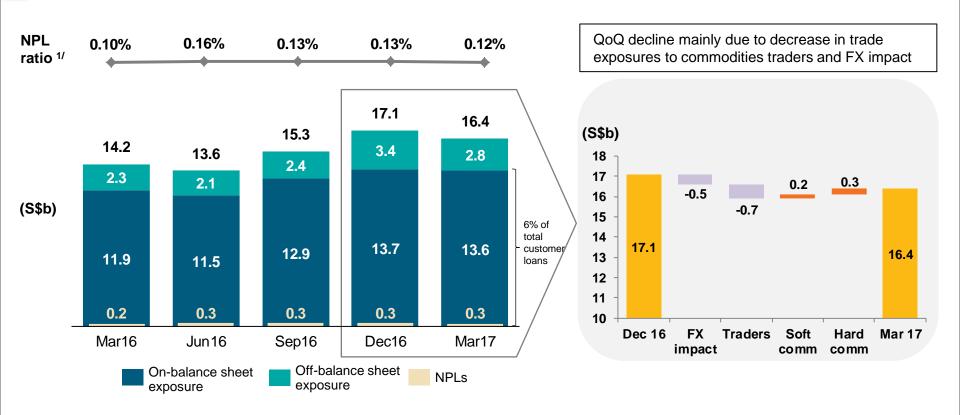


- More than a third (37%) of oil & gas NPLs are being serviced; pro-active steps taken to restructure loans based on stress-test results
- Oil & gas offshore support vessels ("OSV") sector made up 40% of oil & gas on-balance sheet exposure as at 31 Mar 2017, of which 22% are classified as NPLs



18

# **Commodities exposure**

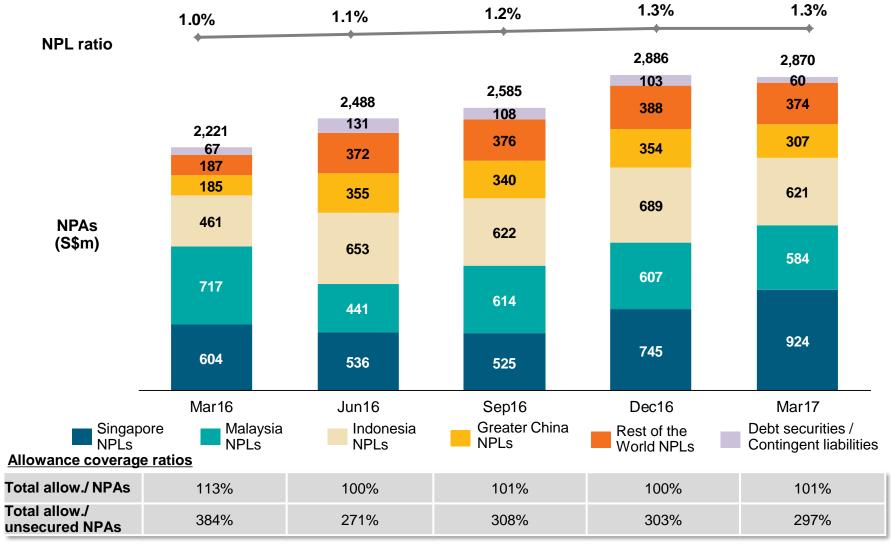


- Commodity on-balance sheet exposure comprises soft commodities (e.g. CPO) 46%, trading 25%, and hard commodities (e.g. metals) 29%
- NPL ratio as at 31 Mar 2017 remained low; overall portfolio asset quality resilient



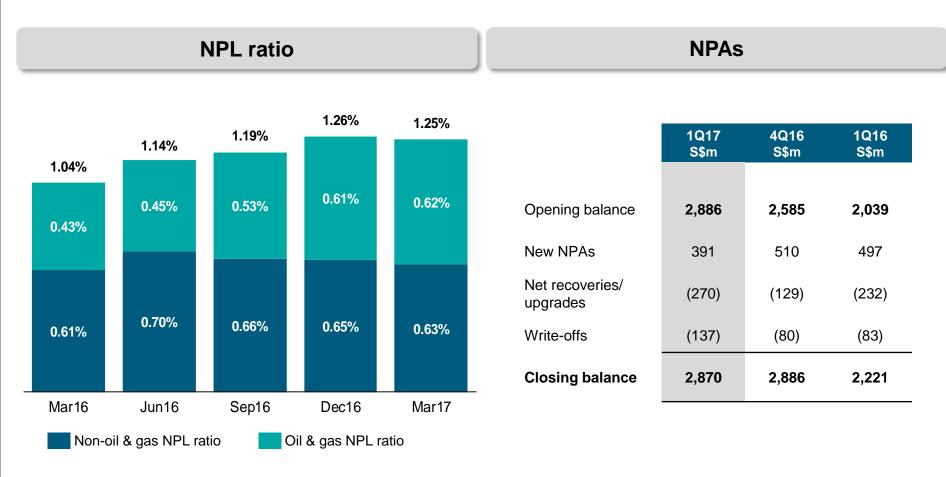
# **Asset quality**

Absolute NPA balances slightly lower than previous quarter; NPL ratio unchanged at 1.3%; healthy coverage ratios maintained



# **NPL Ratio & Non-Performing Assets**

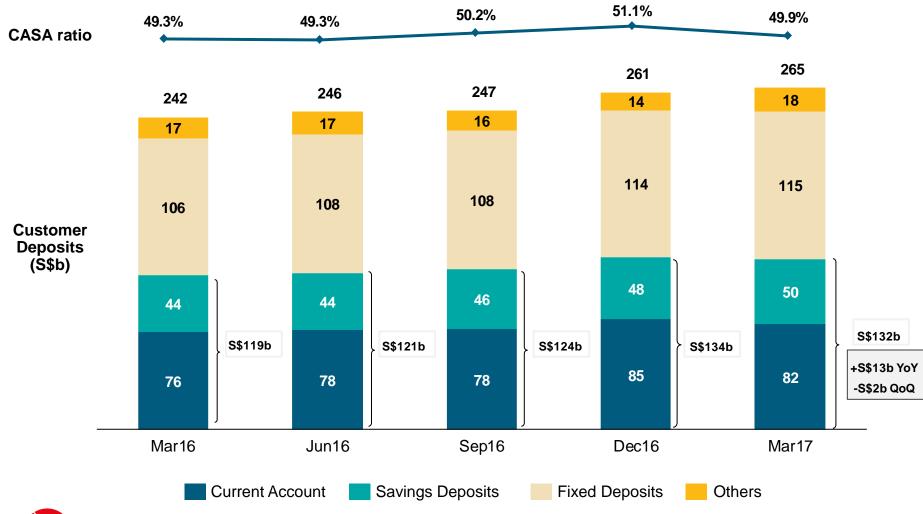
Excluding oil and gas NPLs, the NPL ratio continued to be stable over the past quarters; new NPA formation lower QoQ and YoY





# **Customer deposits**

Customer deposits rose 9% YoY with 11% growth in CASA balances; CASA made up 49.9% of total deposits





# **Loans-to-Deposits Ratio**

(S\$b)

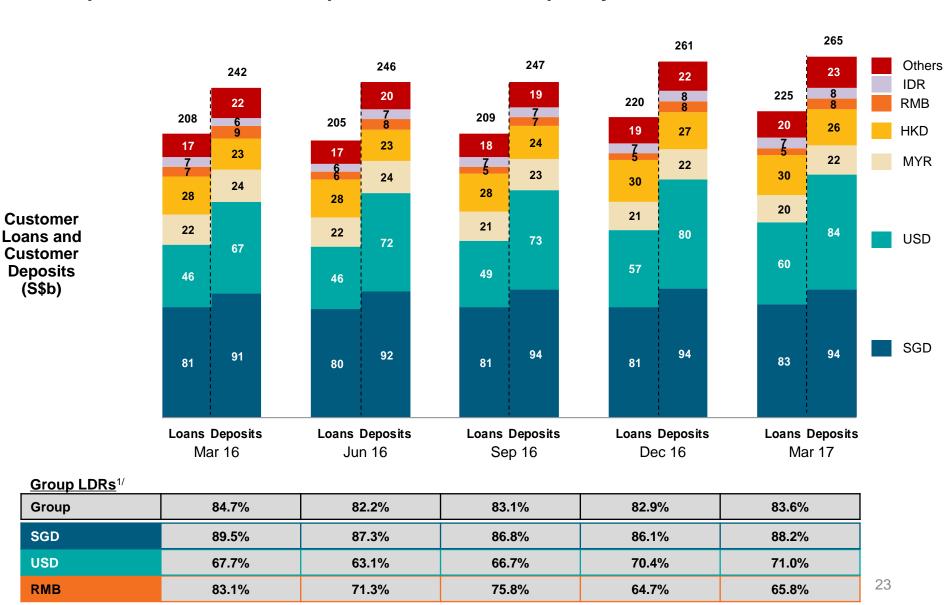
Group

**SGD** 

USD

**RMB** 

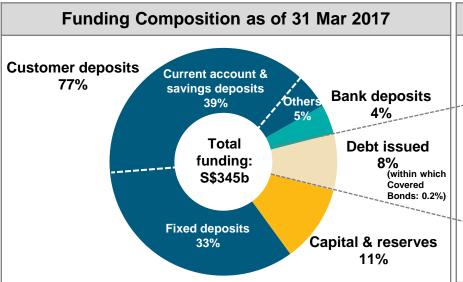
Group LDR at 83.6%, as compared to 84.7% in the prior year

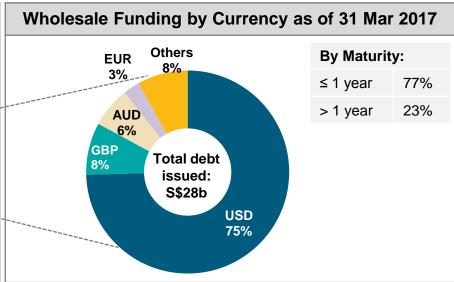


<sup>1/</sup> Group LDRs based on net customer loans / customer deposits; LDRs by currency based on gross customer loans / customer deposits.

# **Funding sources**

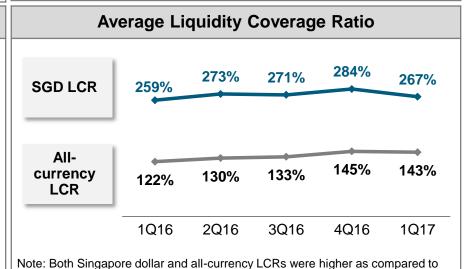
#### Well-diversified funding mix; customer deposits formed majority of the funding base





#### **CASA by Currency**

S\$b	Mar 16	Dec 16	Mar 17
Group	119	134	132
SGD	61	65	66
USD	33	38	37
MYR	5	6	6
HKD	8	10	10
IDR	2	3	3

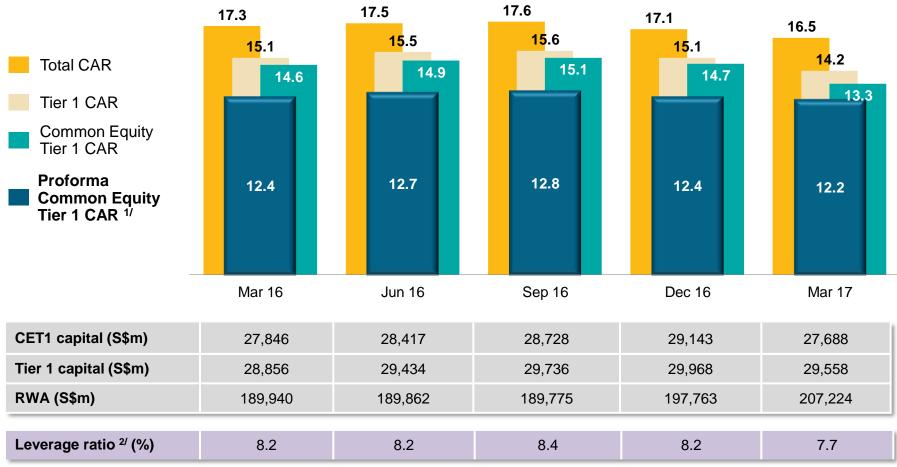


the regulatory requirements effective at each reporting date.

# **Capital**

#### Capital position remained robust and well above regulatory requirements

#### **Capital Adequacy Ratios (%)**





Note: Capital ratios are computed based on Basel III transitional arrangements.

<sup>1/</sup> Based on Basel III rules which will be effective from 1 January 2018.

<sup>2/</sup> Leverage ratio of 7.7% as at 31 March 2017 was well above the 3% minimum requirement as guided by the Basel Committee.

# Agenda

#### **Results Overview**

#### **1Q17 Group Performance Trends**

### **Appendix: Performance of Major Subsidiaries**

- Great Eastern Holdings
- OCBC Wing Hang
- OCBC Malaysia
- OCBC NISP



# 1Q17 Great Eastern Holdings' performance

Net profit contribution to the Group up QoQ and YoY at S\$180m

GEH	1Q17 S\$m	4Q16 S\$m	QoQ +/(-)%	1Q16 S\$m	YoY +/(-)%
Profit from insurance business	184	151	22	91	102
- Operating profit <sup>1/</sup>	121	112	8	120	1
- Non-operating profit /(loss) <sup>2/</sup>	45	13	252	(43)	205
- Others	18	26	(29)	13	35
Profit from Shareholders' Fund	68	86	(21)	31	118
Profit from operations	252	237	6	122	106
Allowances	(3)	(4)	(21)	(4)	(22)
Tax & NCI	(31)	(38)	(18)	(21)	44
Net profit	218	195	12	97	125
Group adjustments 3/	(38)	(35)	8	(24)	62
Net profit contribution to Group	180	160	13	73	145



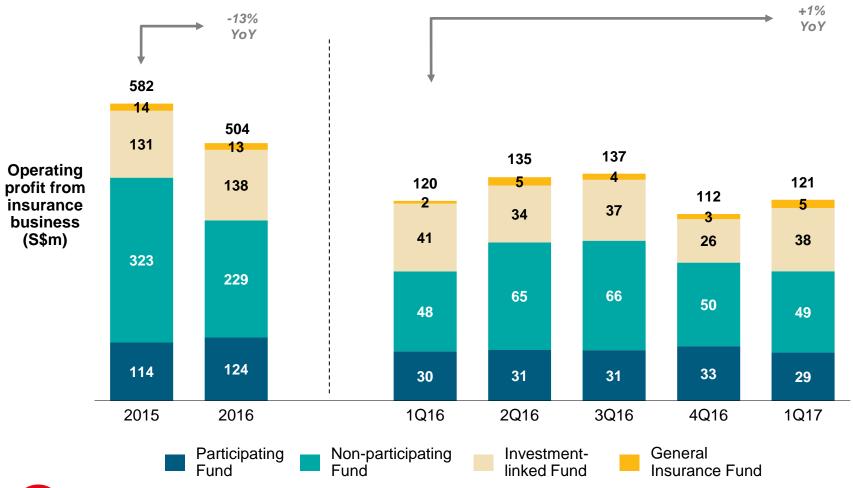
<sup>1/</sup> Operating Profit (net of tax) is defined as premiums less claims, surrenders, commissions, expenses and changes in reserves, plus investment income (dividends, coupons, etc).

<sup>2/</sup> Non-operating profit / loss (net of tax) mainly comprises changes in the fair value of assets and liabilities, realised gains / losses on sale of investments, changes in liability discount rates and other non-recurring items.

<sup>3/</sup> Primarily from adjustments made to amortisation for intangibles and non-controlling interest.

# **GEH: Operating Profit**

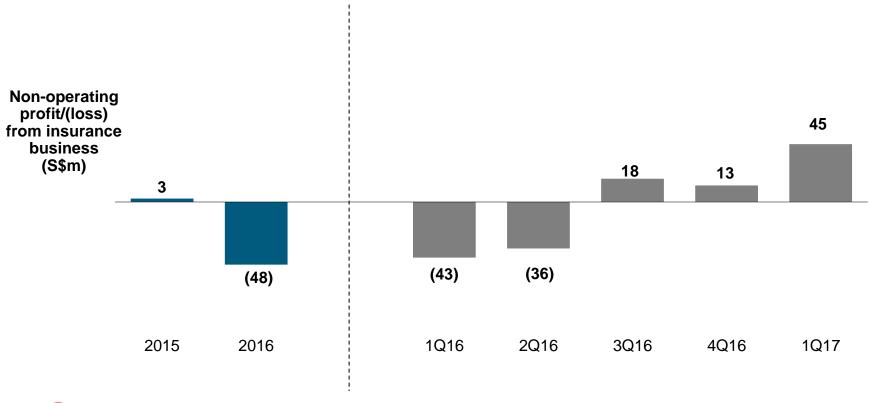
1Q17 operating profit up 1% against last year





# **GEH: Non-operating profit**

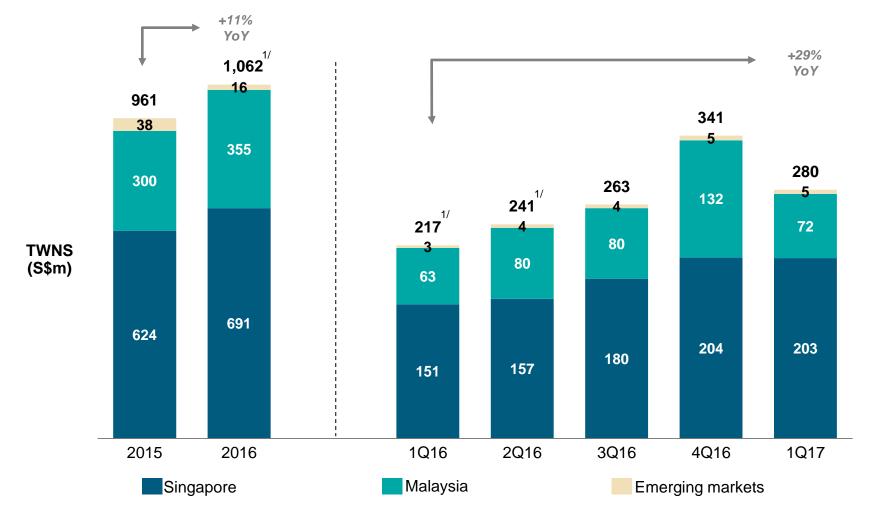
Positive swing in non-operating profit mainly from improved investment performance due to favourable market conditions





### **GEH: Total weighted new sales**

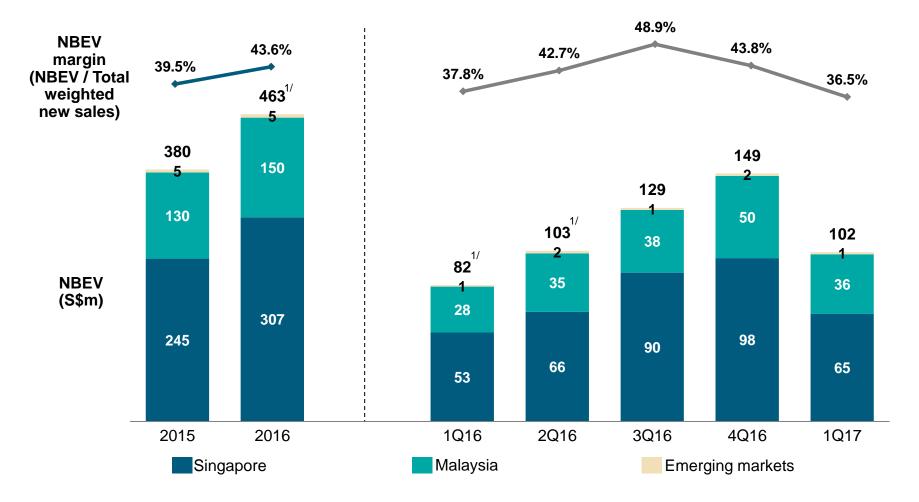
TWNS grew 29% YoY driven by strong growth across both bancassurance and agency channels





### **GEH: New business embedded value**

Robust 24% YoY growth in NBEV for 1Q17; decline in overall NBEV margin mainly attributable to very strong YoY growth in Singapore's bancassurance sales





# 1Q17 OCBC Wing Hang's performance

Net contribution to the Group up 10% YoY

OCBC Wing Hang	1Q17 HKD m	4Q16 HKD m	QoQ +/(-)%	1Q16 HKD m	YoY +/(-)%
Net interest income	972	1,016	(4)	943	3
Non-interest income	312	398	(22)	236	32
Total income	1,284	1,413	(9)	1,179	9
Operating expenses	(710)	(746)	(5)	(596)	19
Operating profit	574	668	(14)	583	(2)
Allowances	(22)	11	(297)	(47)	(54)
Associates	13	19	(31)	28	(52)
Tax	(82)	(104)	(21)	(85)	(4)
Net profit (HKD m)	484	594	(18)	479	1
Net profit contribution to Group (S\$m) 1/	73	93	(21)	66	10
Key ratios (%)		<b></b>			
	55 <b>2</b>	<b>52 0</b>		50 S	

Cost / Income 55.3 52.8 50.5

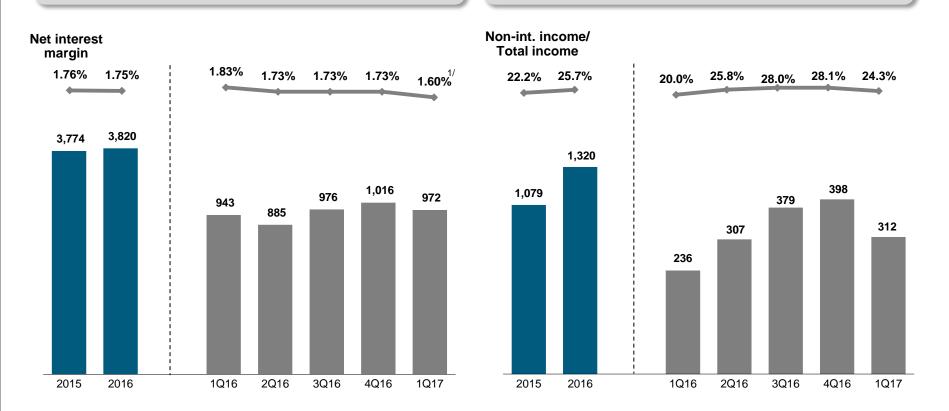


# **OCBC Wing Hang: Revenue**

Net interest income up 3% YoY while non-interest income made up 24.3% of total income

#### Net interest income (HKD m)

#### Non-interest income (HKD m)





Note: Results of OCBC Bank (China) were included from mid July 2016.

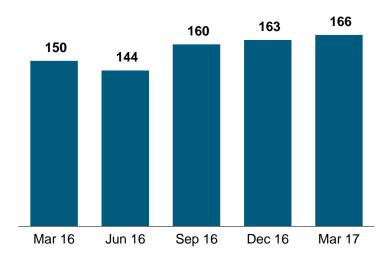
<sup>1/</sup> Net interest margin fell 23bps to 1.60% mainly from lower loan and bond yields, against higher deposit costs.

# **OCBC Wing Hang: Loans & Deposits**

Loans higher QoQ and YoY at HKD166b; NPL ratio at 0.8%

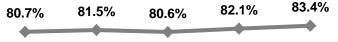


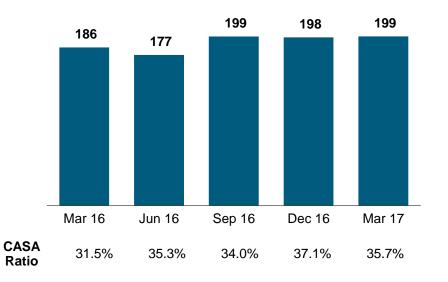




#### Deposits (HKD b)





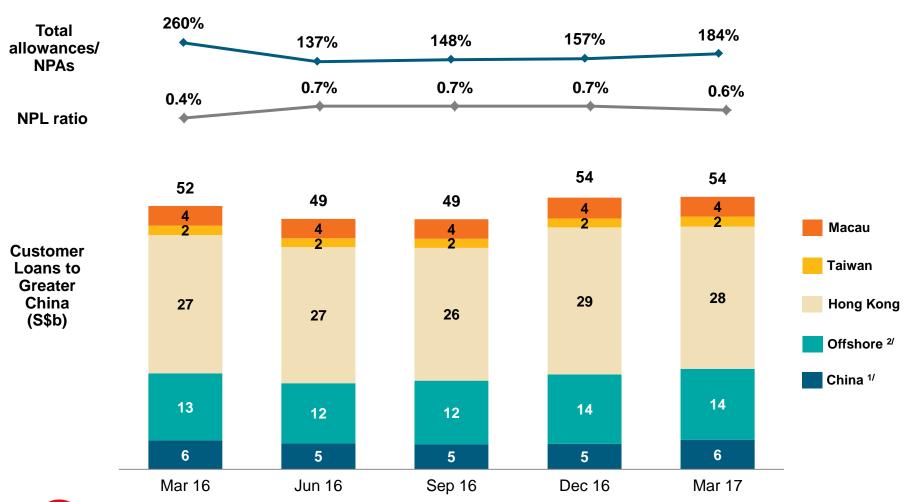




Loans /

### **Greater China Customer Loans**

Loans flat QoQ but higher YoY; sound asset quality and coverage ratios maintained





Note: Customer loans to Greater China is based on where the <u>credit risks reside</u>, which may be different from the borrower's country of residence or the booking location of the loans.

- 1/ Relates to loans that are booked in China, where credit risks reside.
- 2/ Relates to loans that are booked outside of China, but with credit risks traced to China.

# **1Q17 OCBC Malaysia's Performance**

Net profit 41% above previous quarter and 1% higher YoY

OCBC Malaysia	1Q17 RM m	4Q16 RM m	QoQ +/(-)%	1Q16 RM m	YoY +/(-)%
Net interest income	346	329	5	331	5
Islamic banking income 1/	111	109	1	126	(13)
Non-interest/finance income	128	157	(19)	138	(7)
Total income	585	595	(2)	595	(2)
Operating expenses	(256)	(262)	(2)	(262)	(2)
Operating profit	329	333	(2)	333	(1)
Allowances	(28)	(121)	(77)	(37)	(25)
Tax	(74)	(51)	45	(72)	2
Net profit (RM m)	227	161	41	224	1
Net profit contribution to Group (S\$m) <sup>2/</sup>	73	52	41	76	(4)

Key ratios (%)			
Cost / Income	43.8	44.0	44.0
CAR <sup>3/</sup>			
- CET 1	11.5	11.9	11.0
- Tier 1	13.3	13.9	12.7
- Total CAR	16.3	16.9	15.9



<sup>1/</sup> Islamic banking income comprises net finance income and other income contributed by Islamic banking ocbc Bank / subsidiary OCBC Al-Amin.

Net profit contribution to Group after adjustments to align to OCBC Group's policies.

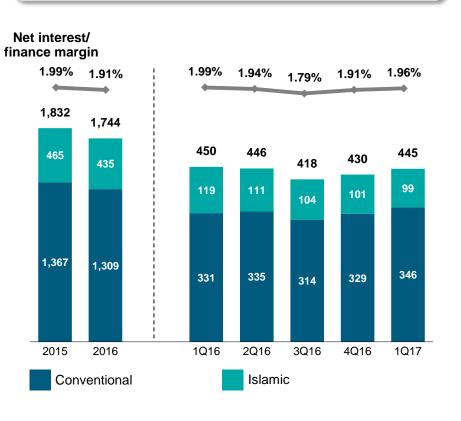
<sup>3/</sup> Capital ratios for OCBC Malaysia Group are computed in accordance with the Capital Adequacy Framework issued by Bank Negara Malaysia.

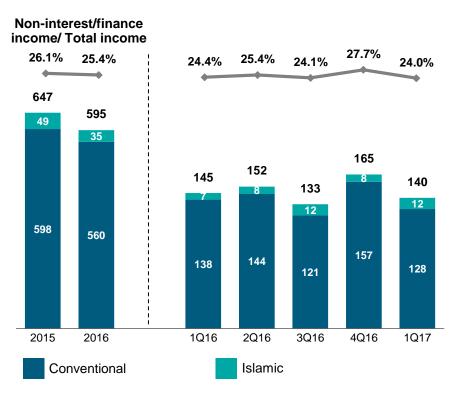
# **OCBC Malaysia: Revenue**

Net interest/finance income up 3% QoQ; Non-interest/finance income as a percentage of total income at 24.0%

#### Net interest/finance income (RM m)

#### Non-interest/finance income<sup>1/</sup> (RM m)

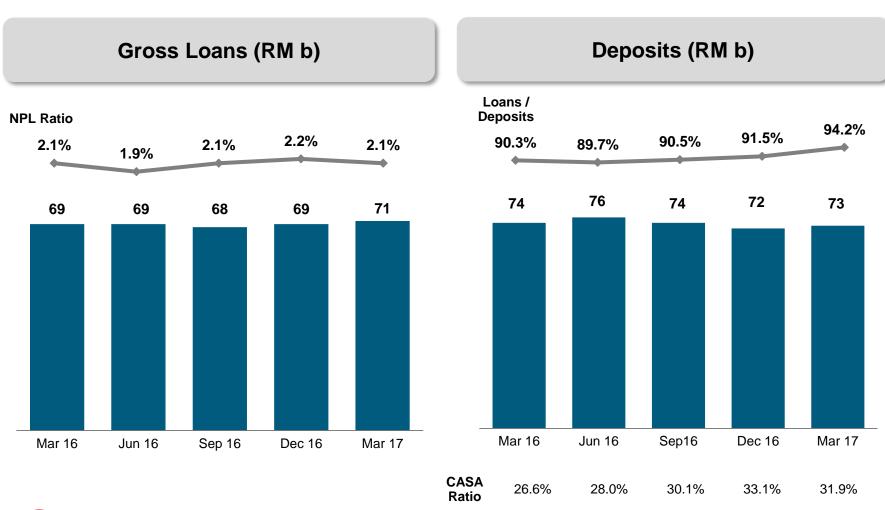






# **OCBC Malaysia: Loans & Deposits**

Loans grew 4% QoQ and 3% YoY; NPL ratio stable at 2.1%





# **1Q17 OCBC NISP's performance**

Net profit increase 30% QoQ and 23% YoY

OCBC NISP	1Q17 IDR b	4Q16 IDR b	QoQ +/(-)%	1Q16 IDR b	YoY +/(-)%
Net interest income	1,413	1,415	-	1,305	8
Non-interest income	341	316	8	336	2
Total income	1,754	1,731	1	1,641	7
Operating expenses	(804)	(788)	2	(767)	5
Operating profit	950	943	1	874	9
Allowances	(205)	(400)	(49)	(276)	(26)
Non Operating Income	0	0	nm	8	nm
Tax	(182)	(111)	64	(149)	22
Net profit (IDR b)	563	432	30	457	23
Net profit contribution to Group (S\$m) <sup>1/</sup>	50	24	110	39	26

#### **Key ratios (%)**

Cost / Income	45.8	45.5	46.7
CAR	1010	1010	
- CET 1	17.3	17.2	16.8
- Tier 1	17.3	17.2	16.8
- Total CAR	18.2	18.3	18.0

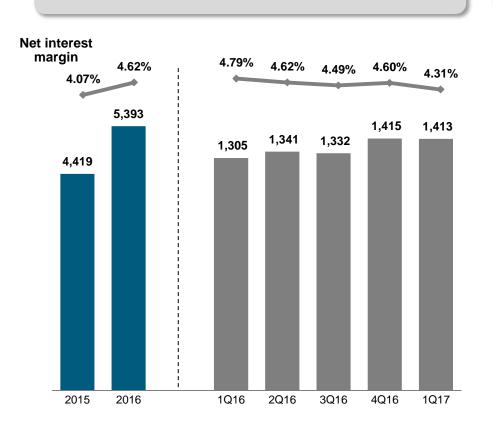


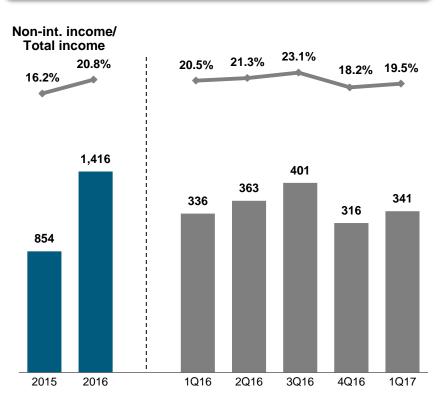
### **OCBC NISP: Revenue**

Net interest income and non-interest income up 8% and 2% YoY respectively

#### **Net interest income (IDR b)**

#### Non-interest income (IDR b)

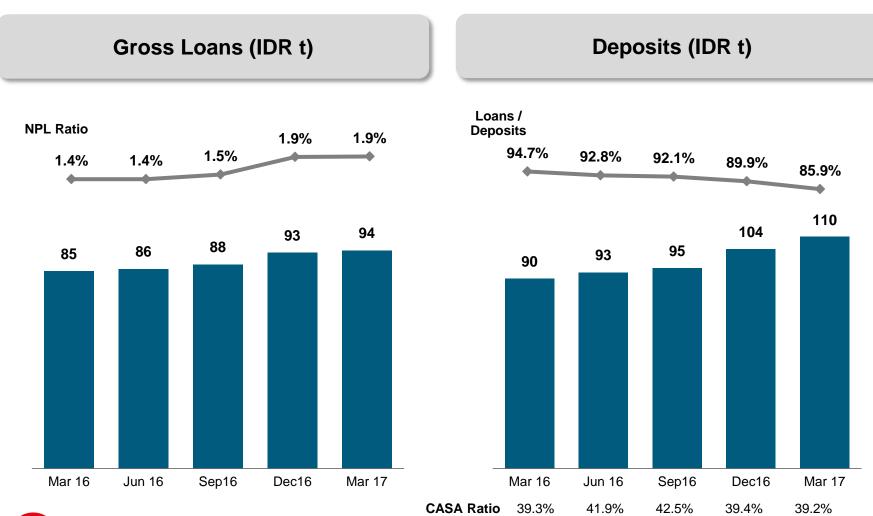






# **OCBC NISP: Loans & Deposits**

Loans grew 11% YoY, NPL ratio at 1.9%; deposits up 22% YoY, LDR at 85.9%



# First Quarter 2017 Results Thank You

